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September 2, 2014

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, S.W.
Washington, DC 20554

DOCKET FILE COPY ORIGINAL **ACCEPTED/FILED**

SEP - 2 2014

Federal Communications Commission
Office of the Secretary

Re: Section 63.71 Discontinuance Application of tw telecom of alabama llc

Dear Ms. Dortch:

Pursuant to Section 63.71 of the Commission's rules, 47 C.F.R. § 63.71, enclosed is the application of **tw telecom of alabama llc** to discontinue the Analog PBX Trunk Service, Business Line Service, Business Terminal Service, Channel 12 Service, Complete Lines/Trunk Service (a/k/a Complete Lines DS0), Complete Xpress Service, VersiPak Flex® T Service, VersiPak Power® T Service, VersiPak IPRI Service, VersiPak Lines and Trunks Service, VersiPak Mach2 Service, and VersiPak Mach3 Service in the Mobile, Alabama metropolitan area. Notice of the proposed discontinuance is being filed under separate cover with the International Bureau pursuant to Section 63.19 of the Commission's rules, 47 C.F.R. § 63.19.

Please contact the undersigned with any questions regarding this application.

Respectfully submitted,



Mia Guizzetti Hayes
Daniel R. Bumpus

Counsel for tw telecom of alabama llc

cc: Alabama Public Service Commission
Governor Robert J. Bentley
Secretary of Defense, Attn. Special Assistant for Telecommunications
Mindel De La Torre

cc (via email): Rodney McDonald
Carmell Weathers
Kimberly Jackson
David Krech
Troy Tanner
James Ball

Enclosure

Before the
FEDERAL COMMUNICATIONS COMMISSION
Washington, DC 20554

In the Matter of)
)
Application of)
tw telecom of alabama llc)
For Authority Pursuant to Section 63.71)
Of the FCC's Rules, 47 C.F.R. § 63.71,)
To Discontinue the)
Analog PBX Trunk Service,)
Business Line Service,)
Business Terminal Service,)
Channel 12 Service,)
Complete Lines/Trunk Service)
(a/k/a Complete Lines DS0),)
Complete Xpress Service,)
VersiPak Flex® T Service,)
VersiPak Power® T Service,)
VersiPak IPRI Service,)
VersiPak Lines and Trunks Service,)
VersiPak Mach2 Service, and)
VersiPak Mach3 Service,)
in the Mobile, Alabama)
Metropolitan Area)

ACCEPTED/FILED

SEP - 2 2014

Federal Communications Commission
Office of the Secretary

WC Docket No. ____

**SECTION 63.71 APPLICATION OF
TW TELECOM OF ALABAMA LLC**

tw telecom of alabama llc ("tw telecom of alabama"), a wholly-owned indirect subsidiary of **tw telecom holdings inc.** and a wholly-owned indirect subsidiary of **tw telecom inc.**, requests authority under Section 63.71 of the Commission's rules, 47 C.F.R. § 63.71, to discontinue the voice service component of the Analog PBX Trunk Service, Business Line Service, Business Terminal Service, Channel 12 Service, Complete Lines/Trunk Service (a/k/a Complete Lines DS0), Complete Xpress Service, VersiPak Flex® T Service, VersiPak Power® T Service, VersiPak IPRI Service, VersiPak Lines and Trunks Service, VersiPak Mach2 Service, and VersiPak Mach3 Service (collectively the "Services") in the Mobile, Alabama metropolitan

area. Notice of the proposed discontinuance is being filed simultaneously with the International Bureau pursuant to Section 63.19 of the Commission's rules, 47 C.F.R. § 63.19.

As required by Sections 63.71(a) and (b) of the Commission's rules, **tw telecom of alabama** provides the following information in support of its discontinuance request:

Name and Address of Carrier (47 C.F.R. §§ 63.71(a)(1), (b)(2)):

tw telecom of alabama llc
Customer Care, Network Operations Center
2342 Technology Drive, Summit 1
O'Fallon, MO 63368

tw telecom of alabama llc
Corporate Headquarters
10475 Park Meadows Drive
Littleton, CO 80124

Date of Planned Service Discontinuance (47 C.F.R. §§ 63.71(a)(2), (b)(2)) and Points of Geographic Areas of Service Affected (47 C.F.R. §§ 63.71(a)(3), (b)(2)):

tw telecom of alabama intends to discontinue the Services in the Mobile, Alabama metropolitan area on or after December 10, 2014, subject to Commission authorization to discontinue the Services pursuant to 47 C.F.R. § 63.71(c).

Brief Description of Type of Services Affected (47 C.F.R. §§ 63.71(a)(4), (b)(2)):

Channel 12 Service and each of the VersiPak offerings is part of an integrated business solution that includes a voice service component along with Internet Access provisioned over a single facility. The remainder of the Services are standalone business voice service offerings.

Analog PBX Trunk Service provides a voice-grade telephonic communications channel that can be used to place or receive one call at a time.

Business Line Service provides voice-grade telephonic communications channels that can be used to place or receive one call at a time.

Business Terminal Service provides a physical appearance in the switch and is assigned to a unique channel.

Channel 12 Service is a bundled service consisting of local exchange service with select features.

Complete Lines/Trunks Service (a/k/a Complete Lines DS0) provides voice-grade telephonic communications channels that can be used to place or receive one call at a time.

Complete Xpress Service is a suite of products consisting of lines, trunks, and features that are delivered via Unbundled Network Elements Platform.

VersiPak Flex® T Service and **VersiPak Power® T Service** are bundled services consisting of local exchange service with selected features.

VersiPak IPRI Service is an integrated, packet-based access solution designed to deliver PRI and Internet services over a single DS1.

VersiPak Lines and Trunks Service is the voice portion of an integrated, multi-service, packet-based access service that delivers voice and data services over a single DS1.

VersiPak Mach2 Service and **VersiPak Mach3 Service** consist of integrated voice and Internet bandwidth.

Brief Description of the Date and Method of Notice to All Affected Customers (47 C.F.R. § 63.71(b)(3)):

tw telecom of alabama notified its affected Mobile metropolitan area customers of the planned discontinuance of the Services by letter sent via U.S. mail on September 2, 2014. A copy of the customer notification letter is appended hereto. The letter informs affected customers that, with the required FCC approval, **tw telecom of alabama** plans to discontinue the Services on or after December 10, 2014.

Regulatory Classification of Carrier (47 C.F.R. § 63.71(b)(4)):

tw telecom of alabama is considered a non-dominant carrier in its provision of the Services in the Mobile metropolitan area.

Other Information (47 C.F.R. § 63.71(b)(5)):

Copies of this Application are being sent via First-Class U.S. Mail to the Alabama Public Service Commission, the Governor of Alabama, and the Special Assistant for Telecommunications to the Secretary of Defense, as required by Section 63.71(a) of the Commission's rules.

Please direct questions regarding this application to:

Mia Guizzetti Hayes
Willkie Farr & Gallagher LLP
1875 K Street, NW
Washington, DC 20006
(202) 303-1197
mhayes@willkie.com

Conclusion:

The public convenience and necessity will not be adversely affected by the discontinuance of **tw telecom of alabama's** Services in the Mobile metropolitan area. All affected customers have been given notice that affords them ample time to acquire reasonable substitute services, which are readily available in the Mobile metropolitan area and include, but are not limited to, other services offered by **tw telecom of alabama**. Therefore, **tw telecom of alabama** respectfully requests that the Commission approve this Section 63.71 Application to discontinue the Services in the Mobile metropolitan area.

Respectfully submitted,

A handwritten signature in black ink, appearing to read "Rochelle D. Jones", written over a horizontal line.

Rochelle D. Jones
Vice President – Regulatory
tw telecom holdings inc.

Dated: September 2, 2014

Attachment: Customer Notification Letter



tw telecom of alabama llc
Customer Care
2342 Technology Drive
Summit 1
O'Fallon, MO 63368

Contact Name
Company Name
Address 1
Address 2
City, State Zip

September 2, 2014

Important Notice Regarding the Planned Discontinuance of Certain Traditional Voice Services Provided by tw telecom of alabama llc ("tw telecom")

Dear tw telecom Customer,

In an effort to maintain an efficient, reliable and technology-driven network that supports the evolving needs of our customers, **tw telecom** plans to decommission an outdated traditional voice switch in Mobile.

This letter serves as formal notice that certain voice services provided by tw telecom to your company and throughout the Mobile, Alabama metropolitan area will be discontinued on or after December 10, 2014, provided that tw telecom receives the approval of the Federal Communications Commission ("FCC").

You are receiving this notice because you currently subscribe to one or more of the following **tw telecom** services, which, subject to the approval of the FCC, will be discontinued as a result of the planned decommission of a **tw telecom** Mobile voice switch.

- **Analog PBX Trunk Service** provides a voice-grade telephonic communications channel that can be used to place or receive one call at a time.
- **Business Line Service** provides voice-grade telephonic communications channels that can be used to place or receive one call at a time.
- **Business Terminal Service** provides a physical appearance in the switch and is assigned to a unique channel.
- **Channel 12 Service** is a bundled service consisting of local exchange service with select features.
- **Complete Lines/Trunks Service (a/k/a Complete Lines DS0)** provides voice-grade telephonic communications channels that can be used to place or receive one call at a time.
- **Complete Xpress Service** is a suite of products consisting of lines, trunks, and features that are delivered via Unbundled Network Elements Platform.
- **VersiPak Flex® T Service and VersiPak Power® T Service** are bundled services consisting of local exchange service with select features.
- **VersiPak IPRI Service** is an integrated, packet-based access solution designed to deliver PRI and Internet services over a single DS1.
- **VersiPak Lines and Trunks Service** is the voice portion of an integrated, multi-service, packet-based access service that delivers voice and data services over a single DS1.
- **VersiPak Mach2 Service and VersiPak Mach3 Service** consist of integrated voice and Internet bandwidth.

In order to maintain continuous service at your location, we would like to migrate your service as soon as possible to another **tw telecom** service that will best benefit your business. Our overall goal is to make this transition as seamless and non-disruptive as possible while continuing to provide premier customer support during the migration of your service to our next-generation, state-of-the-art platform.

tw telecom account teams or other key personnel will be reaching out to all impacted customers to discuss available service options and determine the best solution and share additional timeframes for these changes. I will be contacting you soon to better understand your telecommunications needs and help define the best solution for your business. In the meantime, if you wish to contact me, you may do so at the number or email provided below.

If you also subscribe to other services from **tw telecom**, those services **will NOT** be impacted by the anticipated discontinuance of the affected **tw telecom** services. Your other services will remain in place with no change to the applicable rates, terms, or conditions.

We sincerely regret any inconvenience this may cause you and your organization and look forward to continuing our relationship. **tw telecom** is dedicated to providing the finest business telecommunications services and customer care available, allowing you to focus on your business.

Sincerely,

tw telecom

[Employee Name]

[Employee Title]

[Employee Email]

tw telecom of alabama llc is required by the FCC to provide the following statement:

The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the §63.71 Application of **tw telecom of alabama llc**. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

CERTIFICATE OF SERVICE

I, Daniel R. Bumpus, do hereby certify that on this day, September 2, 2014, I caused to be served a true and correct copy of the foregoing Section 63.71 Application of **tw telecom of alabama llc** via First-Class U.S. Mail, postage prepaid, to the following:

Alabama Public Service Commission
100 North Union Street
Suite 850
Montgomery, AL 36104
(334) 242-5218

Governor Robert J. Bentley
State Capitol
600 Dexter Avenue
Montgomery, AL 36130
(334) 242-7100

Secretary of Defense
Attn: Special Asst. for Telecommunications
Pentagon
Washington, DC 20301
(703) 571-3343

Mindel De La Torre
Chief, International Bureau
Federal Communications Commission
445 12th Street, S.W.
Washington, DC 20554



Daniel R. Bumpus